



Open to Internal and External Candidates

Position Title : **National Outreach Officer**
Duty Station : **Khartoum, Sudan**
Classification : **National Officer (NOA)**
Type of Appointment : **Special, six months with possibility of extension**
Estimated Start Date : **As soon as possible**
Closing Date : **January 25, 2017**

Established in 1951, IOM is the leading inter-governmental organization in the field of migration and works closely with governmental, intergovernmental and non-governmental partners. IOM is dedicated to promoting humane and orderly migration for the benefit of all. It does so by providing services and advice to governments and migrants.

IOM is committed to a diverse and inclusive environment. Internal and external candidates are eligible to apply to this vacancy. For the purpose of the vacancy, internal candidates are considered as first-tier candidates.

Context:

In October 2015, IOM Sudan established a Migrant Resource and Response Centre (MRRC) in Khartoum. First of its kind in Sudan, the MRRC acts as a hub for information and services to migrants in Khartoum, both directly as well as through referrals. IOM Sudan is also in the process of establishing an MRRC in East Sudan. Effective outreach to MRRC partners and migrant communities is essential to the planning and functioning of MRRCs', a precondition for the services to effectively reach the most vulnerable beneficiaries and to identify capacities and needs of MRRC partners.

Working under the overall supervision of the Chief of Mission (COM) of IOM Sudan and the Head of the Migration Management and Development Unit (MMDU), the direct supervision of the Project Officer for Direct Assistance and in close coordination with other relevant colleagues at IOM Sudan, particularly the MRRC team, the successful candidate will be responsible for coordinating and implementing MRRC outreach activities:

Core Functions / Responsibilities:

1. Contribute to the planning and implementation of MRRC outreach activities, with particular focus on community engagement, as well as the identification of beneficiaries for AVR and outreach to migrant communities;



2. Coordinate with relevant stakeholders, including service providers, migrant associations, safe houses, schools and churches to establish a framework assistance to vulnerable migrants;
3. Act as the focal point for assistance to migrants in detention in Khartoum, including the coordination of timely assistance visits of the MRRC mobile response team;
4. Act as the focal point for community engagement activities, including support to migrant communities and existing and emerging migrant community associations, ensuring that IOM response is tailored as per their differing needs and capacities;
5. Oversee the screening of migrants for AVRR, including the development of relevant identification criteria and supervision of Junior staff working on beneficiary identification;
6. Coordinate with embassies and Government of Sudan authorities for obtaining relevant travel documents for AVRR beneficiaries;
7. Compile and report on critical MRRC Outreach related Information as required, including statistics of migrants assisted;
8. Contribute to mapping out actual and potential MRRC partner agencies and identification of their capacity building needs;
9. Support the planning, organization and implementation of capacity building activities targeting MRRC partners;
10. Support MMDU focal point for Awareness raising activities through advice on community engagement in planning and implementation of activities;
11. Identify, codify and disseminate best practices and lessons learned in MRRC outreach and community engagement;
12. Support to the planning and establishment of an MRRC in East Sudan;
13. Perform such other duties as may be assigned.

Required Qualifications and Experience

Education

- Master's degree in Social Sciences, Education or a related field; or
- University degree in the above fields with two years of relevant professional experience

Experience

- Experience in community engagement;
- Experience with working with vulnerable migrants;
- Knowledge of Assisted Voluntary Return and Reintegration programs;



The UN Migration Agency

- Experience in stakeholder engagement, including liaison with authorities;
- Experience in working with Excel and databases
- Strong interpersonal skills and ability to work effectively and harmoniously with colleagues from varied cultures and professional backgrounds;
- Demonstrated gender awareness and gender sensitivity.

Languages

Fluency in **English** and **Arabic** is required.

Required Competencies

Behavioural

- Accountability – takes responsibility for action and manages constructive criticisms
- Client Orientation – works effectively well with client and stakeholders
- Continuous Learning – promotes continuous learning for self and others
- Communication – listens and communicates clearly, adapting delivery to the audience
- Creativity and Initiative – actively seeks new ways of improving programmes or services
- Leadership and Negotiation – develops effective partnerships with internal and external stakeholders;
- Performance Management – identify ways and implement actions to improve performance of self and others.
- Planning and Organizing - plans work, anticipates risks, and sets goals within area of responsibility;
- Professionalism - displays mastery of subject matter
- Teamwork – contributes to a collegial team environment; incorporates gender related needs, perspectives, concerns and promotes equal gender participation.
- Technological Awareness - displays awareness of relevant technological solutions;
- Resource Mobilization - works with internal and external stakeholders to meet resource needs of IOM.

How to apply:

Interested candidates are invited to submit their applications via email: sudanhrdept@iom.int, by January 25, 2017 at the latest, referring to this advertisement.

Only shortlisted candidates will be contacted.

Posting period: [From 11.01.2017 to 25.01.2017](#)